



Missouri Smallflows Organization

OUTHOUSE POST

A Quarterly Publication

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A NOTE FROM THE PRESIDENT

MSO Members,

I hope this message finds you well and thriving in your work. Personally, I've been busier than ever, but I must say the weather has been fantastic for work here recently. However, I understand that the southern portion of the state has been struggling with wet and miserable conditions. Let's hope mother nature decides to cooperate soon so that everyone can make the most of the season.

Recently, I had the pleasure of attending our annual meeting with the Department of Health and Senior Services (DHSS) in Jefferson City. Joining me were Vice President Jessi Wood and MSO's Executive Director Tammy Trantham. This gathering yielded many positive outcomes and reinforced the value of our ongoing partnership with DHSS. Their willingness to listen to our concerns and feedback is a testament to the relationship we have that drives our shared progress.

Looking ahead, our Annual Membership Event is fast approaching and will take place at the Springfield Cardinals stadium in Springfield. It's a wonderful chance to connect with like-minded professionals across the industry. There are still a few tickets left, and I strongly encourage anyone who's interested to attend. It's always a grand time, and a fantastic way to engage with the organization.

Speaking of engagement, we are just six months away from our next election period. We are actively seeking members who are interested in joining our board to help us continue growing and evolving. If this opportunity excites you, don't hesitate to reach out to either myself or Tammy. Our contact information is available on the Missouri Smallflows website.

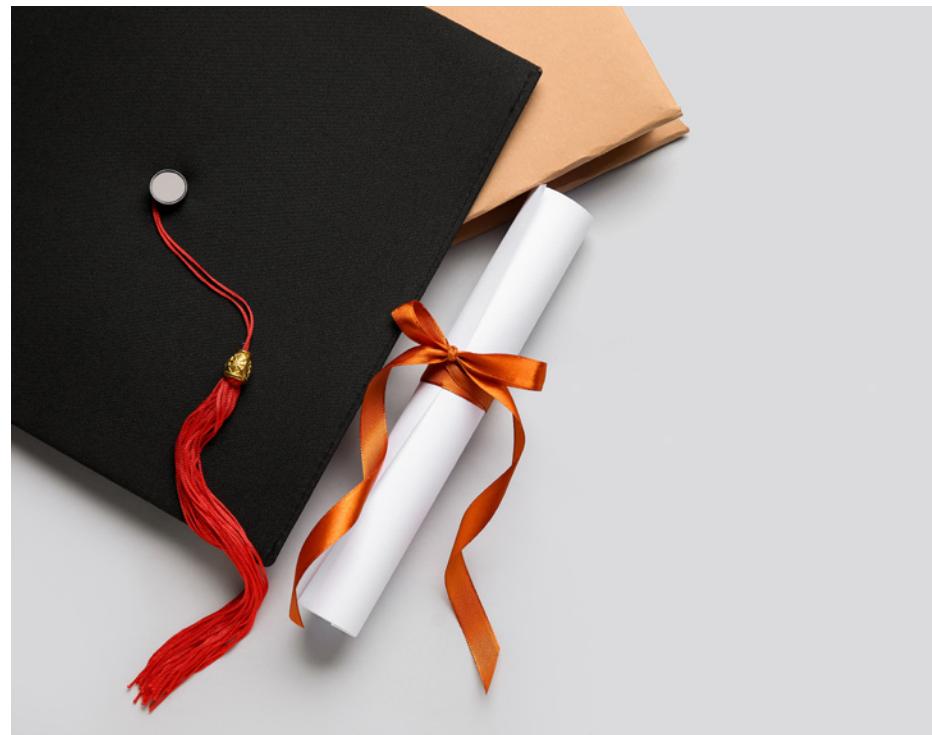
Finally, the Annual Conference is just around the corner, and I want to remind everyone that this year's event has been relocated to Margaritaville. The conference planning committee has been working tirelessly to ensure an extraordinary experience for all attendees. With engaging speakers and new features on the agenda, this is an event you won't want to miss. For those who haven't attended before, I highly recommend coming along—it's an invaluable opportunity for professional growth and industry insights.

As always, I encourage everyone to find balance by dedicating time to both work and your loved ones. Continue striving for personal and professional growth while nurturing your business. Wishing you all a blessed and safe season ahead.

Nick Dykes

MSO President

Scholarship Award Winners for 2025



Congratulations to the following awardees of the Daryel Brock Memorial Scholarship:

Jackson Treece

Ryesen Stiens

Kaelyn Skivers

The Daryel Brock Memorial Scholarship is awarded to deserving individuals that are related to MSO members. These individuals just completed their last year of high school and are planning to attend a school of higher education in the fall. Thanks to the support of our members, we are pleased to award each recipient \$1,500 towards their school fees. Congratulations to all of our awardees and best of luck in school this fall.

Jackson Treece, son of Josh Treece of Holden, graduated from Holden High School. He plans to attend the University of Missouri-Columbia to enter a computer science related major.

Ryesen Stiens, daughter of Chris Stiens of Maryville, graduated from Maryville High School. She plans to attend the University of Central Missouri in Warrensburg to pursue a degree in biology.

Kaelyn Skivers, daughter of James Skivers, graduated from Pleasant Hill High School. She plans to attend University of Kansas with an aspiration to become a registered respiratory therapist.

Grandview High School Students Dig Into Wastewater

Written by Jessi Wood, Residential Sewage Treatment Company

Janice Lile's class of sophomores left Grandview High School and their city sewer restrooms to learn how the other half lives. The onsite half that is. Nine students and Mrs. Lile spent a few hours at the offices of Residential Sewage Treatment and Allied Concrete Products to learn about career opportunities and the advanced technology in the onsite wastewater industry.



Tom Fritts is no stranger to the head of the class, but this time, he was selling to a crowd with an unknown future. A group of kids trying to figure out how they will make their mark on this world. It was an honor to host them and educate them on a growing industry that is more than just flushing a toilet.

As we look in the mirror and at our colleagues at jobsites, meetings, and supply houses, we can see a lot of us are not getting younger. We are looking at our own future and deciding who is going to be there to carry on all we have built. One solution to keep our industry moving forward, is to participate in career day at your local schools, reach out to lead centers and vo-tech schools to reach those kids looking for a career now. Take on an intern through any local programs in schools in your area. You can make a difference in the future of your company and the industry by teaching our youth about all the great opportunities available to them in treating wastewater and protecting our groundwater.



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MSO HOSTED SEPTIC SMART WEEK WEBINAR

**SEPTEMBER 18TH, 2025
6:30 PM**



**Missouri
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**FREE WEBINAR
FOR HOMEOWNERS!**

Own a property with a Septic System?

Missouri Smallflows Organization is excited to host a free webinar to learn about septic systems (onsite wastewater treatment systems). This course will provide an overview of what these systems are, how they work, and why they are important to Missouri. The webinar will have various experts available to answer your questions.

Protect your investment. Protect your water. Be Septic Smart!



What You'll Learn:

Septic systems are designed to last 20-30 years but can last longer depending on use, care, and maintenance. Septic Smart Tips will be provided that enables property owners to maximize their septic investment so their system can function during and beyond its design lifetime, with information that includes:

- How a septic system works
- The purpose of the septic tank and drain field
- How a properly operating septic system protects ground and surface water
- How often the septic tank should be pumped

Registration Information:

The webinar will be hosted on the NOWRA Learning Platform, one of our partners who is promoting homeowner education.

Registration is required; you'll need to create a free profile to sign up for the class.

Use the QR code below to register for the webinar.

REGISTER NOW 



INTERESTED IN LEARNING MORE?
MSO HAS ADDITIONAL SEPTIC
INFORMATION ON OUR WEBSITE:
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Department of Natural Resources' St. Louis Regional Office Moves to New Location

JEFFERSON CITY, MO, MAY 6, 2025 – The Missouri Department of Natural Resources is moving its St. Louis Regional Office from its current location at 7545 South Lindbergh in St. Louis to a new home at 1390 Timberlake Manor Parkway, suite 200, in Chesterfield. The department should complete the relocation by May 9.

"The regional office's new location is more centrally positioned in the St. Louis Region and in relation to the regulated facilities that field staff inspect," said Kurt Schaefer, director of the Department of Natural Resources. "This will increase the department's responsiveness and productivity in the area."

The new location also provides upgraded facilities that will allow staff to more effectively serve the region's citizens. Schaefer said the new site includes a larger laboratory that will provide improved environmental sampling and field-testing capabilities. The new lab will also include added space for hands-on training for certified public drinking water and wastewater operators.

The St. Louis Regional Office will continue providing the same services from the Timberlake building as from the Lindberg location. Walk-ins are still welcome, and the new building features a larger, more comfortable lobby in which to meet with customers, as well as better conference rooms for meetings.

The department will host a grand opening and ribbon-cutting ceremony for the new office as soon as it has completed the move and the office is fully operational.

For more information about the move, contact the St. Louis Regional Office at 314-416-2960. To learn more about the regional office's programs and services, go to dnr.mo.gov/about-us/division-environmental-quality/regional-office/st-louis.



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Meet your new Board Member – Leah Ferris

Leah Ferris is the Program Manager for Environmental Health at the Clay County Public Health Center. She joined the Board in January 2025. She has been a member with MSO for over 10 years. Welcome Leah!

Why did you join MSO and the Board of Directors?

Leah: An important component to an efficient Board is having different perspectives at the table. As a local regulator I hope to make a positive impact in our community and this is one way to do so.

What do you like most about working in the onsite wastewater industry?

Leah: This industry fills a vital need for our population. I consider myself a public health advocate, and the environmental impact onsite systems have in Missouri is necessary and important.

If you could choose anyone as a mentor, who would you choose?

Leah: I have always been fascinated with the bravery of Amelia Earhart. I would have loved to be mentored by her while she was advocating for her interest even though it was not socially acceptable at that time.

What's something about you (a fun fact) that not many people know?

Leah: I've never met a cliff I wouldn't jump off. I was a diver growing up and the urge of adrenaline and heights has yet to escape me.

What do you think of one of the biggest challenges for the onsite wastewater industry today?

Leah: Individuals cutting corners. It affects everyone, good installers, homeowners and regulators.

What's one thing – either industry related or not – you learned in the last month?

Leah: My son recently informed me that space is only 62 miles off the surface level of earth. That's wild!





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Protect your Business from Equipment Theft

Written by Tammy Trantham, Executive Director of MSO

Equipment theft can cause serious problems for any small business. Not only do you lose high dollar equipment but the loss of revenue from not being able to work your job is big too. Sadly, thieves are becoming more innovative on how to steal whole equipment or parts of equipment that you use on certain jobsites. Every contractor needs to take precautions to protect their investment, and these tips may help you.



1. Keep good records.

Equipment is not cheap so keep good records of your valuable investment. Take photos of that snazzy new piece of equipment including the Vehicle identification Number (VIN), Product Identification Number (PIN), or Serial Number (SN) plates. Anything with records will enable law enforcement to help you track down and identify your equipment faster. Having this information saved on your computer is important but if you are in the field, you will need access to it. Think about having a cloud-based document you can access with your smartphone so if you need to pull up the information you can.

2. Mark your equipment.

Find a way to mark your equipment. Engrave, weld, or stamp something on it to identify it is yours too. This helps identify the equipment as yours from other stolen equipment when it is located. Marking your equipment in multiple places is advised so thieves cannot remove all the markings.

3. Keep equipment in a secure area

When you are keeping equipment at your shop, keep it well lit and possibly fenced off. Thieves will be less inclined to steal equipment if they must work to break into a fence or avoid lighting with potential cameras. Don't leave the keys in the units either.

4. Invest in tracking devices.

Yes, these can get expensive if you never have a theft as many of them are subscription based. But talk to anyone that has had to use it, and they will tell it was worth it. GPS tracking devices on units are invaluable when locating equipment in rural areas. It is also recommended to have a "hidden" second tracking device that thieves may not know about in the machine. Many times, the tracking devices that come on new equipment from dealers can be manipulated or cut off by thieves. But if you have a hidden device on the unit, you have a secondary chance of tracking the unit down.

5. When in the field, secure your equipment on-site.

It's difficult when we are working a multi-day job and don't want to move the equipment back to the shop every day. Parking your equipment in a circle with smaller machinery in the middle will help deter thieves. Locking the units and having fences is always a good tactic. Keep an eye on the area you are working in. If it seems like there is a higher likelihood of theft, it may be worth hauling your machinery back to the shop every day.

6. Educate Employees on proper protocol.

Teaching your employees how to leave the machinery on the job site can help too. Make a checklist for them to make sure they park the machinery in a certain way, remove keys, etc. Also, having a protocol so they know what to do if they get to a jobsite and piece of machinery is missing, is important.

7. Register your equipment.

Consider registering your equipment on the National Equipment Registry (NER). This website provides stats on the types of equipment stolen most often, and services to help track equipment down.



8. Report a Theft Immediately.

Call the authorities and tell them details about the missing machine. The sooner you can involve the authorities the better they can locate the machinery. Use any tracking device information you can give to authorities to investigate. Inform your insurance agency of the theft. You'll want to get started on a claim right away especially if you don't get the machinery back or it's damaged when you get it back.

9. Make Theft Prevention a Priority.

Losing your equipment is a headache you don't need. Filing claims, dealing with police reports, etc. Going to the effort of a few of these tips may save your investment from loss. No one wants to lose equipment or revenue from down work time.

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Listing of MSO Classes
Call our office to register at 417-631-4027
Or find the Registration Form on our website: www.mosmallflows.org

Basic Soils & How to Read a Soils Report

Location: Camdenton, Mid-County Fire Dept.

Date: July 8, 2025

Half-Day Class: 8:30 AM – 2:00 PM

DHSS General CEUs: 5

Select CEUs: Basic: 5, Advanced: 5, Inspector: 0,

OSE: 5

Member price: \$150

Non-member price: \$235

Wastewater Pathogens

Location: Camdenton, Mid County Fire Dept.

Date: July 9, 2025

Half-Day Class: 8:30 AM – 1:30 PM

DHSS General CEUs: 5

Select CEUs: Basic: 5, Advanced: 5, Inspector: 0,

OSE: 5

Member price: \$150

Non-member price: \$235

Basic Soils & How to Read a Soils Report

Location: Liberty, Clay County Health Department

Date: July 30, 2025

Half-day class: 8:30 AM - 2:00 PM

DHSS General CEU: 5.0

Select: Basic: 5.0, Advanced: 5.0, Inspector: 0, OSE: 5.0

Member price: \$150

Non-member price: \$235

Trickling through Media Filters

Location: Liberty, Clay County Health Department

Date: August 14, 2025

Full Day Class: 8:30 AM - 4:30 PM

DHSS General CEUs: 6

Select: Basic: 0, Advanced: 6.0, Inspectors: 4.0,

Onsite Soil Evaluators: 0, and Percolation Testers: 0

DNR Wastewater CEUs: 6.0

Member Price: \$150

Non-member price: \$235

Drip Irrigation

Location: Liberty, Clay County Health Department

Date: August 15, 2025

Full Day Class: 8:30 AM - 4:30 PM

DHSS General CEUs: 6

Select: Basic: 3.5, Advanced: 6.0, Inspectors: 6.0,

Onsite Soil Evaluators: 3.5

DNR Wastewater CEUs: 6.0

Member Price: \$150

Non-member price: \$235

Basic Soils & How to Read a Soils Report

Location: Cape Girardeau - Cape Girardeau Health Department

Date: September 3, 2025

Half-day class: 8:30 AM - 2:00 PM

DHSS General CEU: 5.0

Select: Basic: 5.0, Advanced: 5.0, Inspector: 0, OSE: 5.0

Member price: \$150

Non-member price: \$235

<p>Earthen Structures & Above-Ground Dispersal Methods for OWTS Location: Cassville, Community Public Works Facility Date: September 10, 2025 Full Day Class: 8:30 AM - 4:30 PM DHSS General CEUs: 6.5 Select CEUs: Basic Installers: 3.5, Advanced Installers: 4.0, Inspectors and Evaluators: 3, Onsite Soil Evaluators: 1.5 DNR Wastewater CEUs: 6.5 Member Price: \$150 Non-member price: \$235</p>	<p>Inspecting Tanks, Lagoons & LPP Location: Cassville, Community Public Works Facility Date: September 11, 2025 Full Day Class: 8:30 AM - 4:00 PM DHSS General CEUs: 5.0 Select CEUs: Basic: 0, Advanced: 0, Inspector: 5, OSE: 0, Perc Tester: 0 DNR Wastewater CEUs: 5.5 Member price: \$150 Non-member price: \$235</p>
<p>Onsite Pumps, Panels & Electrical Location: Jefferson City, Cole County Health Department Date: September 24, 2025 Half day class: 8:30 AM - 2:00 PM DHSS General CEUs: 4.0 Select CEUs: Basic: 4.0, Advanced: 4.0, Inspector: 4.0, OSE: 0 DNR Wastewater CEUs: 4.0 Member price: \$150 Non-member price: \$235</p>	<p>Types of Drainfields & Water Management Location: Jefferson City, Cole County Health Department Date: September 25, 2025 Full day class: 8:30 AM - 4:00 PM DHSS General CEUs: 7.5 Select CEUs: Basic: 5.5, Advanced: 6.0, Inspector: 0, OSE: 1.0 DNR Wastewater CEUs: 6.5 Member price: \$150 Non-member price: \$235</p>
<p>Earthen Structures & Above-Ground Dispersal Methods for OWTS Location: Cape Girardeau, Cape Girardeau Health Dept. Date: October 8, 2025 Full Day Class: 8:30 AM - 4:30 PM DHSS General CEUs: 6.5 Select CEUs: Basic Installers: 3.5, Advanced Installers: 4.0, Inspectors and Evaluators: 3, Onsite Soil Evaluators: 1.5 DNR Wastewater CEUs: 6.5 Member Price: \$150 Non-member price: \$235</p>	<p>Onsite Pumps, Panels & Electrical Location: Cape Girardeau, Cape Girardeau Health Department Date: October 9, 2025 Half day class: 8:30 AM - 2:00 PM DHSS General CEUs: 4.0 Select CEUs: Basic: 3.5, Advanced: 3.5, Inspector: 3.5, OSE: 0 DNR Wastewater CEUs: 4.0 Member price: \$150 Non-member price: \$235</p>

More classes will be scheduled. See our online classes available on our website: www.mosmallflows.org



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