



2027 MSO Conference & Trade Show Margaritaville Resort, Osage Beach, Missouri



Monday, January 18, 2027		
		Agenda subject to change.
Start	End	Session or Event
7:00 AM	5:00 PM	Registration is open
7:00 AM	8:15 AM	Light Breakfast Refreshments (Pre-Conference Registrants only)
8:00 AM	5:00 PM	Pre-Conference Session: Drip Irrigation Lunch is provided to Pre-Conference Registrants only. General CEUs: 7.0; Select: Basic: 7.0, Advanced: 7.0, Inspector: 7.0, OSE: 3.25
11:30 AM	4:45 PM	Vendor Move-In to Paradise B & C
5:00 PM	7:00 PM	Welcome Reception in Exhibit Hall with Roe-D-Hoe Kickoff! Room: Paradise B & C
Tuesday, January 19, 2027		
Start	End	Session or Event
7:30 AM	5:00 PM	Registration is open
7:30 AM	9:00 AM	Exhibit Hall is open with HOT BREAKFAST! Paradise B & C
		General Session – Room: Paradise A
9:00 AM	9:10 AM	Welcome by MSO President, Jessi Wood
9:10 AM	9:30 AM	Update from DHSS, John Campbell General CEU: 0.5; Select: Basic: 0.5, Advanced: 0.5, Inspector: 0.5, OSE: 0.5
9:30 AM	9:45 AM	Update from DNR, TBA General CEU: 0.25; Select: Basic: 0.25, Advanced: 0.25, Inspector: 0.25, OSE: 0.25
9:45 AM	10:15 AM	NOWRA Update, Dr. Sara Heger General CEU: 0.5; Select: Basic: 0.5, Advanced: 0.5, Inspector: 0.5, OSE: 0.5
10:15 AM	11:30 AM	Keynote Address: Evolving Wastewater – Time to Adjust, Dr. Sara Heger General: 1.25; Select: Basic: 1.25, Advanced: 1.25, Inspector: 0, OSE: 0
11:30 AM	1:00 PM	Lunch & General Membership Meeting All Exhibitors & Attendees welcome to attend!
1:00 PM	1:30 PM	Break in Exhibit Hall – Room: Paradise B & C

Tuesday, January 19, 2027					
Tracks		Track 1	Track 2	Track 3	Track 4
Rooms		Windgate 60-61	Windgate 62-64	Nautical Wheeler	Leeward 74/75
1:30 PM	2:30 PM	Pump Systems Troubleshooting – Part 1 Josh Billman General: 1.0; Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0	Selling YOUR value as a Maintenance Provider using Operational Data Bruce Lesikar General: 1.0 Select: Basic: 1.0, Advanced: 1.0	Regulator Open Forum Sara Tary & Jade Turner General: 1.0	What's a Customer Actually Worth? The Numbers Every Septic Business Should Know Before Spending on Marketing Chris Downing General: 1.0
2:30 PM	3:00 PM	Break in Exhibit Hall with Roe-D-Hoe Trials. Paradise B & C			
3:00 PM	4:00 PM	Pump Systems Troubleshooting - Part 2 Josh Billman General: 1.0; Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0	Short-Term Rentals - Design, Installation, Management & Regulatory Considerations Dr. Sara Heger General: 1.0; Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0	Accessing free web sites for soils, geologic, water, LIDAR data and boundary locations Kevin Godsey General: 1.0 Select: Basic: 1.0, Advanced: 1.0, OSE: 1.0	Protecting Your Work Through Contracts and Liens Tom Hubbard General: 1.0
4:00 PM	4:15 PM	Break in Exhibit Hall with Roe-D-Hoe Trials. Paradise B & C			
4:15 PM	5:15 PM	Root Causes of OWTS Malfunctions Bruce Lesikar General: 1.0; Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0	New Inspector Forms Overview John Campbell General: 1.0; Select: Inspector: 1.0	Emerging Professionals Panel General: 1.0; Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0, OSE: 1.0	Estate Planning Unfiltered: Everything You Wanted to Know (But Didn't Want to Ask) Danielle Kincaid General: 1.0
5:15 PM	7:30 PM	Membership Appreciation & Roe-D-Hoe Championship! Paradise B & C			
		Door prizes given drawn throughout this timeframe. Must be present to win			
5:30 PM	6:30 PM	Emerging Professionals Mixer - Uno Tournament Windgate 60-61			
8:00 PM	10:00 PM	Evening Social at Fin City Bowling, & Billards			

Wednesday, January 20, 2027					
7:00 AM	8:15 AM	Breakfast in Exhibit Hall – Paradise B & C			
Tracks		Track 1	Track 2	Track 3	Track 4
Rooms		Windgate 60-61	Windgate 62-64	Nautical Wheeler	Leeward 74/75
8:00 AM	9:00 AM	Even or Equal Distribution? - Research Evaluating the Options Dr. Sara Heger General: 1.0 Select: Basic: 1.0, Advanced: 1.0	Service Provider Open Forum Trinity Kincaid General: 1.0 Select: Basic: 1.0, Advanced: 1.0	Inspector Open Forum Stefenie Rustige & Douglas Hurrelbrink General: 1.0 Select: Inspector: 1.0	Proper Disinfection Installations and Maintenance Jim Healy General: 1.0 Select: Basic: 1.0, Advanced: 1.0, Inspector: 1.0
9:00 AM	9:30 AM	Break – Refreshments in Hallway by Windgate 60-61			
9:30 AM	10:30 AM	Missouri Advanced Enviro-Septic Updates Eric Folks & Curtis Cluckey General: 1.0 Select: Basic: 1.0, Advanced: 1.0	How to Complete the new DHSS Online Permit Application John Campbell General: 1.0 Select: Basic: 1.0, Advanced: 1.0	Onsite Soil Evaluator Open Forum Cammy Willet and Evelyn Mann General: 1.0 Select: OSE: 1.0	Employee Hiring & Retention Jessi Wood & Jay Julien General: 1.0
10:30 AM	10:45 AM	Break – Refreshments in Hallway by Windgate 60-61			
10:45 AM	11:45 AM	Installer Open Forum Josh Drew & Shawn York General: 1.0 Select: Basic: 1.0, Advanced: 1.0	Tank and Distribution Box Locating Techniques Douglas Hurrelbrink General: 1.0 Select: Inspector: 1.0	Shrink Swell - Difficulties in the Field Joseph Meinert General: 1.0 Select: OSE: 1.0	Passive Biological Systems (e.g. Hybrid Constructed Wetlands, "Living Machines") Michael Kelly, PE General: 1.0 Select: Basic: 1.0, Advanced: 1.0
11:45 AM		Conference adjourns			
12:00 PM	1:30 PM	MSO Board Meeting - TBD			